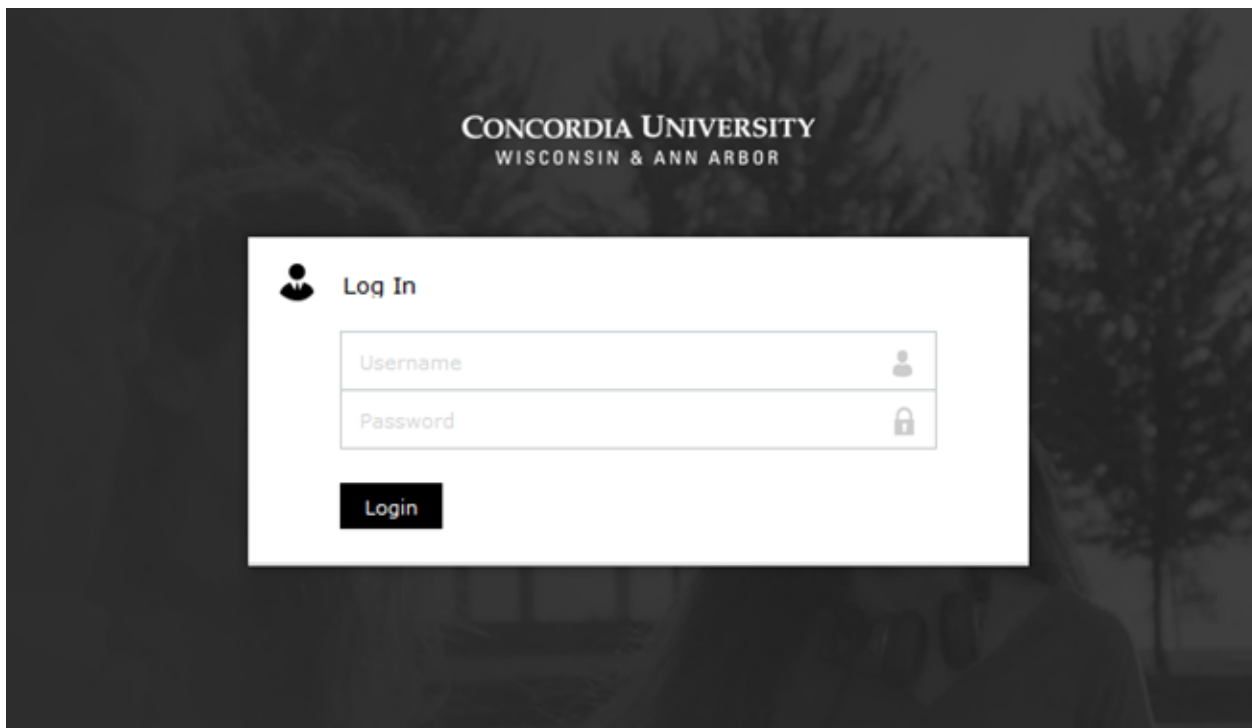


CONCORDIA UNIVERSITY

WISCONSIN & ANN ARBOR

Password Reset Self-Serve

1. Navigate to the self-service page at: <https://cuw-adselserve.cuw.edu>. Enter the information below and click “Login.”
 - Username – F00 number for students; first initial/last name for adjuncts
 - Password - your currently known password or the temporary password given to you by IT.



The screenshot shows the login interface for Concordia University. At the top, the university's name and location are displayed: "CONCORDIA UNIVERSITY WISCONSIN & ANN ARBOR". Below this is a "Log In" section with a user icon. It contains two input fields: "Username" with a user icon on the right, and "Password" with a lock icon on the right. A "Login" button is positioned below the password field.

2. Enter a personal email that you would like to send a verification code to. Open that email, locate the code, and enter it in the correct field. Select “Verify Code and Continue.”

Please enroll for the forced verification methods enabled for your account.

✉ Email Verification

Enter the email address where you want to receive the verification code

Enter the code that you received via email

Step 1 of 1

3. In the “Old Password” field, enter the password you used to login to the self-service page. Then enter a new password that is different from the previous one. Enter it a second time and Click “Change Password.”

CONCORDIA UNIVERSITY
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Change Password ⓘ

Old Password

New Password

Confirm New Password

- The minimum password age is 0
- The maximum password age is 0
- The minimum password length is 0
- No. of passwords remembered is 2
- The password complexity property is disabled